



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

March 14, 2019

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: Online Verification System (OLV) Update with SCUBI UIB Data

On Monday, April 1, 2019, the OLV system will be updated to include the Division of Employment Security (DES) and Unemployment Insurance Benefits (UIB) data from the Southeast Consortium Unemployment Benefits Initiative (SCUBI). A new tab will be added to the OLV results screen next to the ESC tab entitled SCUBI. SCUBI will provide unemployment benefit information for the last three years. Any historical unemployment benefit information prior to the last three years will be available in OLV under the ESC tab.

If you have any questions, please feel free to contact the Functional or Policy and Training Units at (919) 855-4755 or by email at  
[Incidents.ACTSfunc.support@dhhs.nc.gov](mailto:Incidents.ACTSfunc.support@dhhs.nc.gov)

Sincerely,

Carla L. West, Section Chief  
NC Child Support Services

cc: IV-D Regional Program Representatives

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